

Chantell Cruz

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chantellcruz.com

Highly adaptive and multi-faceted individual seeking to bring creative ideas and solutions, believing that the ability to think logically while listening to the needs of others what sets her apart from others.

EXPERIENCE

SEPTEMBER 2022–PRESENT

Associate Developer (Full-Stack) | Delta Air Lines | Minneapolis, MN

- Coordinates with a team of developers to find solutions to defects in existing applications.
- Uses Agile techniques to organize project workflows and communicate timelines and progress with product managers.

MAY 2014–PRESENT

Freelance Photographer | Chantell Rae Photography | FL + MN

- Built and regularly maintains a website created using Squarespace to function as a photography portfolio and lead generator.
- Works in fast-paced environments with multiple vendors as a team to ensure the best possible experience for clients on wedding days.
- Responded to client inquiries in a timely manner, listening to their ideas and input, and created custom photography packages tailored to their needs.

AUGUST 2018–JULY 2020

Video Game Content Creator | Mixer/Microsoft | Remote

- Worked directly with brands to digitally promote products through live streaming and events.
- Promoted content on social media platforms to gain new viewers and maintain relations with community members.

SEPTEMBER 2015-MARCH 2016

Guest Service Representative | Navy Lodge | NAS Patuxent River, MD

- Provided high-level service while being professional and approachable.
- Maintained confidentiality and prioritized safety of guests.
- Exhibited exceptional customer service and diffusing skills to ease guest concerns when discrepancies arose.

JANUARY 2015-AUGUST 2015

Photographer & Social Media Strategist | Asset Living | Orlando, FL

- Photographed and created engaging content to post on social media outlets.
- Developed a posting schedule and task batched content.
- Swiftly responded to resident questions and concerns on social channels.

EDUCATION

Bachelor of Science in Sport & Exercise Science, Human Performance Track

- University of Central Florida – 2015
- Gamma Phi Beta Sorority

SKILLS & ABILITIES

- Oral and written communication skills
- Task prioritization
- Learning adaptability & flexibility
- Teamwork and collaboration
- Microsoft Office Suite
- Adobe Creative Suite